

Fulfillment Services

Global and Customized Logistics Support to Match Your Needs

From ensuring that your customers get their shipments in time to appropriately matching product availability to customer demand, fulfillment is a critical function for modern product organizations. Tracking shipments across geographies to safeguard against damage and theft and reduce costs is also crucial.

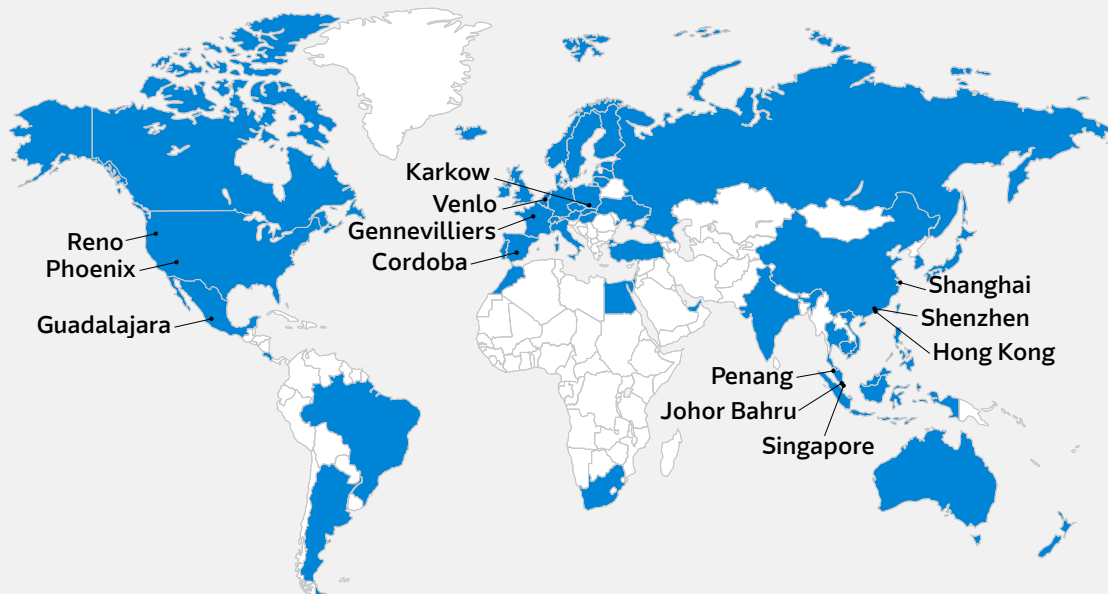
Meeting modern delivery, customer experience, and service expectations can be daunting for small and large organizations. Partnering with Arrow can help reduce time to market and mitigate risks related to the complexity of a global implementation. Arrow can be a single provider for all your fulfillment needs and reduce your operating costs dramatically.

Arrow has industry-leading expertise in global logistics and can complement your existing logistics operations or provide comprehensive turnkey logistics solutions. Streamlining order-to-delivery processes, optimizing transportation costs by ensuring the most cost-effective route and transport mode, and adhering to trade compliance and customs regulations for risk mitigation are just a few of the multitude of capabilities that Arrow brings to its clients. Our global footprint of distribution facilities and extensive transportation network support can meet any need and offer flexibility at scale.

Arrow's Fulfillment Services Enable You to

- Improve order on-time delivery and enhance your customer service levels
- Reduce overhead costs and streamline operations
- Minimize complexity with a single global provider
- Get customized logistics support to fit your business needs
- Meet growth requirements and adjust quickly to market changes

Fulfillment Centers



Arrow's Fulfillment Services

Getting the right product to the right place at the right time is easy with Arrow's fulfillment services. As your single global partner, Arrow will work with you to create a scalable, low-risk infrastructure for worldwide warehousing, shipping, and delivery – leaving you free to focus on your core business.

Global Footprint and Support

Scale your business globally with our world wide presence and expertise

- Fulfillment and value-added centers strategically located across North America, Europe, and Asia
- Four million square feet of warehouse space
- Global procurement and contract management
- Ship-to locations across the globe
- Support and service in local languages and time zones

Direct Fulfillment Services

Streamline your logistics and eliminate the need to store and maintain product inventory

- Build to order (BTO): Raw materials are procured and product integration is performed upon receipt of purchase orders
- Finished goods or build to stock: Pre-integrated products are stored and shipped on demand within 24-48 hours
- Configure to order (CTO): Partial assembly is completed based on a base or common platform and the final product configuration is performed upon receipt of orders

Transportation Services

Meet delivery dates and ensure the least expensive shipping method

- Global network of qualified carriers measured on transit times, shipping systems, processing, rates, and more
- Multi-order consolidation
- Custom packaging and labeling services
- Cross-dock services for same-day receiving and shipping
- Hazardous materials services
- Customer advance ship notice for shipment transit visibility

Compliance and Export Requirements

Ensure all exports follow mandates of global trade control laws and regulations

- Analyze transaction details to ensure compliance with import control regulations
- Provide accurate and clear shipping instructions
- Provide reasonable assistance in executing instructions
- Resolve customs and local delivery issues

A Complete Solution

Leveraging an extensive technology partner ecosystem, products and services portfolio, expertise, and scale, Arrow Intelligent Solutions (AIS) orchestrates solutions that simplify your technology lifecycle experience, enabling you to bring your products to market faster and grow your business. Services offered by Arrow include:

- Design engineering services
- Integration and manufacturing services
- Fulfillment services
- Professional services
- Support services

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