

# Professional Services

## Onsite and Field Deployments for Edge Devices, Data Centers, and Cloud

Technology implementations often require navigating complex end-user environments. Diverse infrastructure variants, incompatible software elements, and security considerations are just a few challenges that implementation teams encounter in the last mile of new technology deployments. The complexity increases even more in global edge-to-cloud business models, as device provisioning, cloud connectivity, and remote management all must occur seamlessly.

Arrow's professional services target these challenges by offering rapid-deployment solutions that constitute professional expertise and global reach. Experienced professionals can perform simple or complex infield and remote services. From simple rack and stack of technologies like IoT sensor and gateway deployments, to complex installs that include servers, storage, security, cloud, and application deployments, the Arrow professional services portfolio covers a wide range of deployment scenarios. You benefit by availing services to complement your existing deployment teams or by using Arrow as a comprehensive field-deployment solution provider.

### Deploy Complex Hardware-Software-Cloud Systems

- Project management of the deployment to coordinate resources and ensure success
- Experienced team with up-to-date certifications and years of hands-on participation

### Accelerate the Learning Curve for New Technologies

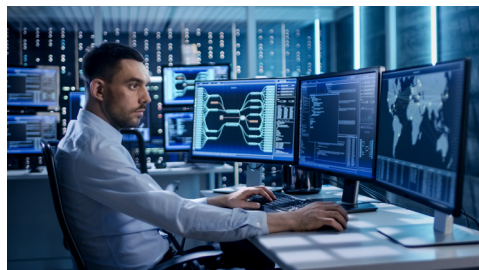
- Established processes, procedures, and execution capabilities for seamless delivery
- Knowledge-transfer processes to train users on how to use and maintain their new technology

### Minimize Downtime and Increase Productivity

- Pre-and post-installation support
- Flex capacity to meet demand fluctuations

### Install and Deploy Globally

- Support for onsite and remote locations
- Support for installations, decommissioning and ongoing maintenance of systems



Edge/IoT Services



Data Center Services



Cloud Services

## Arrow Professional Services

Rely on our comprehensive turnkey services or allow us to complement existing capabilities across your entire business ecosystem. Our dedicated global teams provide secure, reliable support and complete management from the time the product arrives in the field. Upgrades, ongoing support, and periodic troubleshooting are all key elements of the portfolio.



### Edge/IoT Services

Accelerate IoT adoption with installation, configuration, and deployment services

- Installation and configuration
- Networking
- Application development
- Cloud integration



### Data Center Services

Safeguard IT investments and implement new technologies quickly

- Installation and configuration
- Networking, IP, and edge computing
- Servers (Compute) and Storage
- Security



### Cloud Services

Optimize workloads, systems, and management, with cloud-based implementations

- Architecture and technology assessments
- Security assessments and implementation
- Cloud migrations from one platform to another
- Management

## A Complete Solution

Leveraging an extensive technology partner ecosystem, products and services portfolio, expertise, and scale, Arrow Intelligent Solutions (AIS) orchestrates solutions that simplify your technology lifecycle experience, enabling you to bring your products to market faster and grow your business. Services offered by Arrow include:

- Design engineering services
- Integration and manufacturing services
- Fulfillment services
- Professional services
- Support services

### Via Email

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### Online

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